

Account Delete



Magento 2.x

Extension User Guide

Official extension page: Account Delete

EVINCE**MAGE**

Introduction: Account delete extension allows your customer to delete their account from the website. The General Data Protection Regulation (GDPR) is an EU-wide regulation that controls how companies and other organizations handle customer's personal data. The purpose is that customer must have the rights to delete their account if it's no longer necessary to the purpose for which it was collected.

The customer can delete their accounts in two easy and quick steps. First, they delete their account in 'My account' section and by confirming the 'confirmation e-mail'. You will never have to answer tickets from your customer to delete their unused/redundant accounts and your customer won't have to endure mailing and newsletters from you.

Our module gives your customers an opportunity to get rid of their account, so they won't have to write you tickets and you won't have to remove them manually.

Features:

- We use GDPR law which provide registered user an option to delete their account. The user gets delete option under my account section on the front end. Admin can enable/disable this option from configurations.
- "Delete Account" link is automatically added in My Account Section.
- Account deleting contains two phases: clicking "Delete My Account" button and e-mail confirmation.
- The customer can also mention the reason for deleting the account permanently.
- The customer will receive an e-mail confirmation message after submitting the reason.
- By verifying an e-mail, the account is permanently deleted and will receive the success message.
- Admin can change some e-mail settings from the backend.





Backend functionality

1. Configuration

STORE LOCATOR	Configuration			Save Config
DASHBOARD \$ SALES	EVINCEMAGE ^	General Configuration	To enable the extension please go to store >> configuration >> Evincemage >> Account Delete	$\overline{\bigcirc}$
PRODUCTS	Auto Related Products	Enat	le Yes 🔻	
	Quick Order	Email Settings		$\overline{\bigcirc}$
	Track Ord Admin can change t template settings fr	he e-mail om here. Email Send	er General Contact 🔹	
OUR TEAM	Auto Appr <mark>ove Customer</mark> Review	Account Delete Confirmation Em Templa	ail Account Delete Confirmation Email Tem	
CONTENT	Cancel Order	Account Delete Notification Em	ail Account Delete Notification Email Templ 🔻	
	Admin will receive the notifica message when any user going the acoount	tion to delete		

Figure 1 – Configuration

- To enable the extension please go to Store >> Configuration >> Evincemage >> Account
 Delete.
- Admin can change the **e-mail** settings from here.
- Save the configuration.



>Frontend functionality

2. My Account

	Welcome, Elizahl Elizah Mart	inek 🗸 🛛 Quick Order 🛛 Track Order	Sign Out or
🚫 LUMA		Search entire store here	्)
What's New Women Men Gear Training Sale			
Account My account' link is added in 'My account' section Account Account Section Account Delete Product In Stock Subscription My Orders Stored Payment Methods My Product Reviews Newsletter Subscriptions Billing Agreements	If you are sure, click on below button. the account, click on ly Account' button		



- 'Delete Account' link is added to 'My Account' section.
- To delete the account, click on **'Delete My Account'** button.



2.1 My Account

		Welcome, Elizahl Elizah Martinek 🗸 Quid	k Order Tra	ick Order	Sign Out or
What's New Wo	Why do you want to delete your account?	By clicking on 'Delete My Account' button, it will open this pop-up where customer can mention the reason for	×	re	Q
	Lorem Ipsum is simply dummy text of the printing				
Account Dashboar Account Informati Address Book	Note : Above field is not mandatory you can submit it blank.		<u>¢</u>		
Account Delete					
My Orders					
Stored Payment Meth	nods				
My Downloadable Pro	oducts				
My Product Reviews					
Newsletter Subscripti	lons				
Billing Agreements					



- When customer will click on 'Delete My Account', it will open this **pop-up** message.
- Here the customer can mention the **reason for deleting** their account permanently.

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Account Delete

2.2 My Account

		Welcome, Elizahl Elizah Martinek	✓ Quick Order Track Order Sign Out or
🚫 LUMA			Search entire store here Q
What's New Women Men	Gear Training Sale	Customer will receive email confirmation message when t submit the reason for delete	hey account.
To complete account delete proc	tess, please click on the link we've just sent you on your e-mail.	~	
Account Dashboard Account Information	Account Delete		
Address Book	Do you want to permanently delete your account? If you	are sure, click on below button.	
Account Delete	Delete My Account		
Product In Stock Subscription			
My Orders			
Stored Payment Methods			
My Downloadable Products			
My Product Reviews			

Figure 2.2 – My Account

- Customer will receive an **e-mail confirmation link** when they submit the reason for delete account.
- Admin will also receive the **notification message** when users are going to delete the account.



3. E-mail

	🔿 LUMA	
	This is the confirmation mail that customer will receive to delete the account permanently	
Dear Elizah Martinek,		
You've received this e-mail because we'v your account permanently. If you still want to delete your account the	ve been notified that you want to delete en Click Here.	
About Us Customer Service		

Figure 2.3 – E-mail

• This is the confirmation mail that customer will receive to verify the email and delete the **account permanently.**

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4. My Account

What's New Women Men Gear Training Sale		
Customer Login		
Your account deleted successfully.	ner	
Registered Customers	ew Customers	
If you have an account, sign in with your email address.	Creating an account has many benefits: check out faster, keep more than one address, track orders and more.	
Email *		
	Create an Account	
Password *		
Sign In Forgot Your Password?		
* Required Fields		

Figure 4 – My Account

• After verifying an e-mail, the customer will receive this 'Success message'.



5. E-mail

C	🔰 LU	MA		_
			Email that admin will receive when users are going to delete their account	
Не	ello Admir	٦,		_
Acc	count has be	een deleted by the customer, please o	check below details.	
Ci D	Customer D	30		
C	Customer lame	Elizah Martinek		
C	ustomer mail	lawrence.bella0005@gmail.com		
R	leason	Lorem lpsum is simply dummy text of the printing		
			-	

Figure 5 – E-mail

• This is an **E-mail template** that admin will receive when the users delete their account.



Evince + Magento = Evince Mage

→	EVINCEMAGE		
	X	N	
Magento	Modify	Integrate	
2. x	Design	Support	
Easy to install	 Compatibility v 	vith Magento 2.0	

Our passion is to build strong Magento extension for mobile based and desktop web themes.

- 100+ Magento projects completed
- 100+ Magento extension developed
- 14+ Magento developer
- 99% repeat and referral client ratio



Go to our website to know more about our work;

- Our corporate website <u>https://evincedev.com/</u>
- Our Magento 2.x extension <u>https://evincemage.com/magento-2-extensions.html</u>
- > Our Magento 1.x extension https://evincemage.com/magento-extension.html
- > Our extension support https://evincemage.com/contact-us/

We at evince like to keep our customers ahead of the curve by providing the best solution with latest technologies.

Thank You